

October 11, 2000



Des Gleeson
City Cleaning Supervisor
Ph: 5581 7808

TO WHOM IT MAY CONCERN

Over a lengthy period of time and experimentation, my staff at City Cleaning has been trying to find a product that will remove black tyre skid marks from coloured and stencilled concrete.

Citra-Force was used, and when left for three to five minute, the unsightly marks washed off and the coloured cement is not affected in anyway.

Citra-Force has saved time with labour, steam cleaning, high water pressure and frustration by being effective, user friendly, cost effective and environmentally safe.

I have found that Citra-Force is a great product and has many other uses.

Please phone the above phone number if you wish to discuss this letter further.

Yours faithfully

A handwritten signature in cursive script that reads 'D. Gleeson'.

Des Gleeson
CITY CLEANING SUPERVISOR